



Annexe A

THE SINGAPORE AIRLINES PREMIUM ECONOMY CLASS EXPERIENCE

Careful thought has been given to every aspect of the Singapore Airlines (SIA) Premium Economy Class experience. Customers can expect added amenities, heightened comfort, and extra personal space, all at great value.

On Ground Privileges

- Premium Economy Class customers enjoy priority check-in at dedicated counters. They may also check in online or via kiosks at selected airports.
- Customers have a generous checked baggage allowance of 35kg. KrisFlyer Elite Gold and Star Alliance Gold members receive an additional 20kg (total 55kg), while PPS Club members receive an additional 35kg (total 70kg)¹.
- Checked baggage have priority tags, ensuring smooth and efficient travel.
- Priority boarding privileges are extended to Premium Economy Class customers.

In-flight Comfort

- The Premium Economy Class seats are meticulously designed for customer comfort, striking a balance between space and comfort. These ergonomically-designed seats offer a wide seat pitch of 38 inches, with widths ranging from 18.5 to 19.5 inches.
- Decked in full leather finishing and soft furnishings such as a headrest cover, cushion, and blanket, the seat provides an eight-inch recline, a built-in calf rest, and a foot-bar for extra comfort.
- Each seat features a personal in-seat flexible gooseneck reading light, a cocktail table, and stowage space for personal items like a water bottle and mobile device.
- A universal AC outlet and two USB charging ports are available on all seats.

In-flight Dining Experience

¹ The additional baggage allowance for PPS Club members, as well as KrisFlyer Elite Gold and Star Alliance Gold members only applies to flights operated by Singapore Airlines. For codeshare flights, the operating airline's baggage policy will apply.

- Customers may preview the in-flight food and beverage offerings up to eight days prior to their flight via SIA's [digital in-flight menu](#). A hard copy menu card and digital menu are also available on board.
- An expanded selection of food and beverage options is offered on board. This includes two premium main course options, either international or Asian cuisine, on each flight. New dish highlights include Beef Bourguignon served with bacon, mushrooms, vegetables, and potato gratin, *Bak Chor Mee* (minced pork noodles), and Thai-style Crab Curry served with a combination of jasmine rice and brown rice, and seasonal vegetables with egg.
- Main courses are accompanied by new seasonal appetisers, such as garlic roasted prawns with smoked aioli and *Patatas Bravas* (Spanish fried potatoes), broccoli salad with hot smoked salmon, and seasonal variations of Japanese cold noodles with soba sauce. Upgraded bread options, such as croissant for breakfast, and garlic bread roll for lunch, dinner, and supper, are provided.
- Customers also have the option to pre-select their preferred main course from the expanded *Book the Cook* service, up to 24 hours before departure. Popular dishes include Singapore Style Seafood Hor Fun and Chicken Biryani, and new options such as Slow Braised Lamb Ragout, Sake Teriyaki (salmon in teriyaki sauce), and plant-based wellness dishes such as Mushroom Eggplant Meatballs.
- Delectable desserts include Chocolate Feuilletine Cake, Mascarpone Cream Cake, as well as Apple Crumble Cheesecake. Each meal is accompanied by a small bar of chocolate, as well as new cheese and crackers.
- All meals are served in contemporary stoneware glazed porcelain serveware, beautifully presented on a linen-lined tray along with neatly tucked silverware.
- SIA offers a selection of savoury and sweet snacks upon request on medium- and long-haul flights. This includes almonds, cashews, potato chips, assorted buns, sandwiches, muffins, flavoured popcorn, and chocolate bars.
- Menus are regularly refreshed and curated to match the destination and customer profile of the flight, ensuring an authentic culinary experience.

In-flight Beverages

- Premium Economy Class customers can enjoy a wide range of alcoholic and non-alcoholic beverages during their flight. This includes a selection of wines, spirits, fruit juices, coffees, teas, and soft drinks.

- SIA sources its wines from renowned vineyards across the world's most famous wine regions. The wines are carefully curated and selected by SIA's wine consultants through a blind tasting process to ensure their quality and suitability.
- Customers in Premium Economy Class can enjoy an exclusive selection of red and white wines sourced from Australia and New Zealand. These include the *2023 Wairau River Sauvignon Blanc* and the *2022 St Hallett Faith Shiraz*. They can also enjoy the *Charles de Cazanove Brut Tradition NV* champagne, which is exclusively available in Premium Economy Class.
- Customers may also enjoy other alcoholic beverages such as beers, whisky, gin, rum, and vodka, as well as the signature *Singapore Sling* cocktail.

In-flight Entertainment

- Customers travelling in Premium Economy Class enjoy a sleek 13.3-inch full HD monitor, and are provided with active noise-cancelling headphones.
- *KrisWorld*, Singapore Airlines' award-winning in-flight entertainment system, offers more than 1,900² on-demand options. This includes a wide selection of movies, television programmes, international music albums, playlists, podcasts, interactive games, as well as informational and enrichment applications.
- More than 400 curated movies are available, ranging from the latest Hollywood blockbusters and international releases to documentaries and golden classics. The international range of movies spans from French, German, Italian, and other European selections. Asian favourites such as Chinese, Japanese, Korean, Hindi, Tamil, and other Indian films are also available. The selection is refreshed every month, offering customers a wider choice of the latest entertainment options.
- Over 900 television episodes are available, including the latest seasons of popular series from BBC and HBO, as well as Asian content such as Korean dramas and Japanese anime.
- SIA's Live TV service³ enables customers to catch up on sports events such as the English Premier League, or stay informed with news channels such as BBC News, CNBC, and CNN.
- The Kids Mode on *KrisWorld* allows young travellers to enjoy a curated selection of cartoons, family-friendly movies, and more.
- SIA is the first airline to offer live online shopping on board its aircraft through the KrisShop e-commerce platform in *KrisWorld*⁴. Customers

² Some entertainment options might not be available on the Boeing 737-800 NG aircraft.

³ Live TV service is available across all of SIA's Boeing 787-10 and Boeing 737-8 aircraft, as well as selected Airbus A350 and Boeing 777-300ER aircraft.

⁴ *KrisShop* on *KrisWorld* is currently available on selected Airbus A350 aircraft, and will be made progressively available across the fleet.

can browse from over 4,000 products across various categories, take advantage of duty-free prices, and choose to have their purchases delivered to their next SIA flight or directly to their homes.

- KrisFlyer members may also sign in to *myKrisWorld* to curate and save their personal media playlist, allowing for a more personalised in-flight entertainment experience across multiple flights.
- For the latest selection of media available on board, please visit this [link](#).

In-flight Connectivity

- Since July 2023, KrisFlyer members travelling in Premium Economy Class have the benefit of unlimited complimentary Wi-Fi access⁵. This enables them to stay connected with their loved ones, work online, access the latest news, or engage on social media platforms.

In-flight Amenities

- In collaboration with *Out of the Woods*, a US-based manufacturer of eco-friendly and sustainable lifestyle products, SIA will introduce a new amenity kit for Premium Economy Class customers. The kit includes eyeshades and slippers made from recycled PET material, as well as a lip balm packaged in biodegradable material.
- Dental kits and moisturisers are also readily accessible in the lavatories for customer convenience.
- Young travellers below the age of 12, flying to and from Singapore, can enjoy exclusive Disney collectible items.

SIA's Fleet and Network

- SIA's Premium Economy Class is available on 74 aircraft, or just over half of SIA's passenger fleet (143 aircraft).
- These are 32 Airbus A350-900LHs, seven Airbus A350-900ULRs, 12 Airbus A380s, and 23 Boeing 777-300ERs.
- It is available in 31 destinations in SIA's network (including Singapore), or around 41% of our passenger network (76 destinations).
- SIA's Premium Economy Class is available on the following routes out of Singapore:
 - Australia (Melbourne and Sydney)
 - China (Beijing and Shanghai)
 - Denmark (Copenhagen)
 - France (Paris)
 - Germany (Frankfurt and Munich)
 - Hong Kong SAR
 - India (Delhi and Mumbai)

⁵ All SIA aircraft are equipped with in-flight connectivity except for the seven Boeing 737-800 NGs.

- Italy (Milan and Rome)
- Japan (Tokyo Haneda and Tokyo Narita)
- The Netherlands (Amsterdam)
- New Zealand (Auckland and Christchurch)
- South Africa (Johannesburg)
- Spain (Barcelona)
- Switzerland (Zurich)
- Turkey (Istanbul)
- The United Kingdom (London Heathrow and Manchester)
- The United States of America (Houston, Los Angeles, New York – John F. Kennedy International Airport, New York – Newark Liberty International Airport, San Francisco, Seattle)